

Customer Options Support Tools

To listen to the information again visit our website and watch our video on Welfare Reform <http://www.bromfordgroup.co.uk>

Bedroom Tax

Check your bedroom entitlement

<http://www.hbnotes.co.uk/housingtools/bedroomtaxcalculator.aspx?key=98cf335581f24b0b8746e813f8e0f1e5>

Move to a smaller home you will need to:

- **Register with a Choice Based Lettings**
<http://www.bromfordgroup.co.uk/>
- **Register to exchange home** with another customer
www.HomeSwapper.co.uk
- **Contact us** we can advise about finding a smaller home
customerservices@bromford.co.uk

Go to work <http://www.bromfordgroup.co.uk> and register with Connect

Benefit Cap and Universal Credit

To calculate the benefit cap based on individual circumstances

www.direct.gov.uk/en/MoneyTaxAndBenefits/BenefitsTaxCreditsAndOtherSupport/BeginingerguideToBenefits/DG_201734

Find out more about benefit entitlement - get help and support

Benefits advisor service:

www.direct.gov.uk/en/Diol1/DoItOnline/DoItOnlineByCategory/DG_172666

Other support sites:

www.turn2us.org.uk

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<http://www.citizensadvice.org.uk/>

<http://www.nationaldebtline.co.uk/>

For help setting up a bank account

www.moneyadviceservice.org.uk/assets/downloads/pdfs/your_money/a5_guides/basic_bank_accounts.pdf

Prefer to speak to someone?

Job Centre Plus on 0800 055 6688

Government information line 0845 605 7064

Home Income Team on **0330 1234 034**